

# Lurnxo Innovation – Pricing & Refund Policy

Our pricing structure at Lurnxo Innovation is transparent and based on industry standards. Pricing varies depending on project complexity, customization, and delivery timeline.

## General Pricing Terms:

- All prices are shared before project start.
- Work begins only after initial payment.
- Taxes or third-party costs (stock footage, plugins, hosting, etc.) may apply.
- Urgent or premium delivery may have additional charges.

## Pricing Depends On:

- Project duration and complexity
- Number of revisions required
- Type of service (video editing, website development, design, strategy)
- Delivery deadlines

## Currency:

- Pricing can be provided in INR or USD depending on client location.

## Refund Eligibility:

- Refund is only possible if no work has started after payment.
- Once work begins, no refund will be issued because resources and time are allocated immediately.

## Non-Refundable Situations:

- Client delays or failure to provide required materials
- Client changes mind after project start
- Completed work not matching subjective preference (revisions are provided instead)
- Third-party service charges already paid

## Project Cancellation:

- If the client cancels midway, no refund is issued.
- If Lurnxo Innovation cancels for internal reasons, a partial refund for remaining unused work may be given.

## Contact:

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